

Department of Health Care Policy and Financing

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Breaking News

Medicaid and CHP+ 2014 Income Levels

New income levels are in place effective April 1, 2014. Click <u>here</u> to see the corresponding agency letter.

Update Your PEAK Quick Links

The web address to access the PEAK homepage has been replaced. PEAK partners and users should note that www.peak.state.co.us has been replaced and no longer links to the PEAK website. Please make sure that you are using one of the following two links to access the PEAK landing page:

http://coloradopeak.force.com or http://colorado.gov/PEAK

Important Changes in Certain Social Security Administration (SSA) ServicesEffective August 1, 2014, the SSA will discontinue providing Social Security number printouts.

Effective October 1, 2014, the SSA will stop providing benefit verification letters in their offices.

To read about how to get replacement Social Security cards after August 1, 2014, and how to get benefit verification letters after October 1, 2014, please click here to view Social Security Administration Publication No. 05-10544. The document is available in both English and Spanish.

The Division for Developmental Disabilities (DDD) is now The Division for Intellectual and Developmental Disabilities (D/IDD)

Effective February 3, 2014, the Division for Developmental Disabilities (the Division) moved from the Department of Human Services (DHS) to the Department of Health Care Policy and Financing (HCPF), forming the first administrative unit under the newly formed Office of Community Living.

On April 1, 2014, regulations transfer from DHS to HCPF as required by statute. In addition to transferring into HCPF, the Division assumes a new name: The Division for Intellectual and Developmental Disabilities (D/IDD).

With the transfer complete, HCPF administers ten of the state's eleven Medicaid Home and Community-Based waivers. This consolidation was authorized by the passage of HB13-1314 to eliminate system fragmentation and improve the efficiency of the programs.

For more information, contact <u>Joanne Svenningsen</u>.

Legislative Update

The 2014 legislative session will adjourn by midnight on May 7, 2014.

The Department has three bills:

1. <u>SB14-067 Aligning State Medicaid Eligibility Categories with Federal Law (Sen. Aguilar/</u> Rep. Singer)

Status: This bill was officially signed into law on Thursday, February 27, 2014.

- SB14-143 Nursing Facility Provider Fee Clarification (Joint Budget Committee bill)
 Status: This bill passed out of Senate, introduced in the House.
- 3. <u>HB 14-1308 DHS/HCPF Transfer of Authority (Joint Budget Committee bill)</u> **Status:** Passed out of the House, to be introduced in the Senate.

For more information, contact MaryKathryn Hurd.

Eligibility Rules Public Meetings

The Department will be holding public Medical Assistance Eligibility Regulatory Rule Review meetings. The <u>series of public meetings</u> are required by Executive Order to review rules to ensure that they are effective, efficient and essential.

The meetings will seek input from the public on the Eligibility regulations outlined within 10 CCR 2505-10 volume 8, sections 8.100.1 through 8.100.7 as well as CHP+ 10 CCR 2505-3 sections.

Further details of the public meetings can be found in the Regulatory Review Director letter located <u>here</u> or by visiting the Regulatory Efficiency Review page on <u>Colorado.gov/HCPF</u>.

ACA Resources

Upcoming PEAK and CBMS Enhancements

The next set of enhancements to CBMS and PEAK will occur on April 5, 2014. The enhancements seek to resolve issues identified by county staff, eligibility sites, community partners, and clients. The below modifications will take effect April 5, 2014.

Community Based Organizations, Applicant, and Client Modifications:

- Application questions regarding help with self-care will no longer be asked for individuals
 who are not requesting Medical Assistance. Anyone on the application who is requesting
 Medical Assistance, and indicates they require help with self-care, will be prompted to
 answer additional questions for non-MAGI Medical Assistance programs.
- Federal requirements indicate only name, address, and signature are required to initiate an application for Food Assistance. To meet this requirement, Food Assistance-only applications on PEAK have been updated to include the option to submit on each page, which will allow an incomplete application to be submitted at any time.
- PEAK has been updated so that the option to print a Medical Card will only be displayed
 if the client is eligible at the time of the request.
- PEAK will have the functionality to distinguish between household members receiving benefits and ancillary household members who are not receiving benefits or are no longer living in the home. Ancillary household members will now be able to submit an application for Medical Assistance through PEAK Apply for Benefits rather than using Report My Changes. Additionally, financial information for ancillary household members will no longer be displayed in the household case information.
- Non-citizen information will no longer need to be re-verified when clients add Medical Assistance to their existing case through PEAK Report My Changes.

Important Reminders:

Submitting a Help Desk Ticket

Community-based organizations and clients can contact CBMS.Help@state.co.us to report technical issues, errors and glitches with PEAK. Please include as much information as possible in your description of the problem. If you are county staff, use your county process for submitting a Help Desk Ticket.

CBMS Outage

^{**}Please note that there might be updates or modifications to the build.

As a part of the build, CBMS and PEAK will be down on Saturday, April 5, 2014 from 6:00 a.m. to approximately 8:00 a.m.

Post-Build Call for Community-Based Organizations

A post-build summary call to discuss PEAK system performance and known issues for Community-Based Organizations will be held on April 10, 2014, from 3:00 p.m.-3:45 p.m. To join the Post-Build Follow-Up Call for CBOs, dial 1-877-820-7831, and enter the following passcode when prompted: 349141#.

PEAK Support Call for Community-Based Organizations

NEW TIME for this month! With the PEAK build for March having been postponed, the PEAK Support Call will now be held on Wednesday, April 16, 2014, at 12:00 p.m. If you aren't able to join the Post-Build call for CBOs, please email questions or issues you'd like to discuss to PEAKOutreach@bouldercounty.org by COB on Friday, April 11, 2014.

Increase Enrollment

This section of At a Glance features Family Health Coordinators, counties and others on the front lines assisting Medicaid and CHP+ clients. The Q & A will highlight successful local strategies for reaching clients.

Spotlight: Albino Bustillos, Jr., Bilingual Family Health Coordinator

Location: Longmont, Colorado (Boulder County) Number of Years Working with Medicaid clients: 13

Question: What has worked well in reaching your community?

Answer: I feel strong relationships with community based organizations and governmental entities are key in providing effective community outreach regarding Medicaid and CHP+ programs. These

relationships provide an opportunity to inform our partners of the many activities a Family Health Coordinator can offer to our clients, with the mission of guiding families with children on CHP+ and Medicaid to value, access and use appropriate health care services that lead to their health and well-being.

Key Statistics: In February 2014 and March 2014, Albino had a total of 743 contacts.

If you or someone you know is a Family Health Coordinator with a story or best practices for outreach to share in a future edition of At a Glance, contact Jeff Helm.

PEAK Training Opportunities

NEW PEAK Training: How to Navigate PEAK

This new training includes the most recent PEAK enhancements and is fewer than 30 minutes long. This training is geared towards Certified Application Assistance Sites, Connect for Health Colorado Health Coverage Guides and Assistance Network Sites and Insurance Brokers and Agents. It is available at Colorado.gov/hcpf/ACAResources or by clicking here.

The PEAK Outreach team will be hosting additional training opportunities via webinar. For a complete list of training webinars visit the PEAK Outreach Training Calendar here.

New Application Walk-Through

April 14, 2014, 1:00 p.m.

Pre-recorded webinars can be viewed on <u>Colorado.gov/PEAK</u> under Resources for Community Partners or by clicking <u>here</u>.

For more information, please contact: PeakOutreach@bouldercounty.org.

Colorado.gov/HCPF/ShareYourStory

The Department is looking for personal stories about how Medicaid or Child Health Plan *Plus* (CHP+) has made a positive impact on you, a client or patient. Client stories can help the Department educate other Coloradans about the benefits of health insurance coverage. With a client's permission, we may also use their story when talking with the media or elected officials. We will not share a client's story without their written permission. For more information or if you know of a client that may be willing to share their personal story with us visit Colorado.gov/hcpf/ShareYourStory.

Medicaid Eligibility for Former Foster Care Youth

Qualifying Former Foster Care Youth are now eligible for Medicaid -- regardless of their income -- up to age 26. Colorado's rule was approved at the January 2014 Medical Services Board meeting, and extends Medicaid to former foster care youth who were in Colorado foster care at ages 18, 19, 20 or 21 and were receiving Medicaid. This rule does not apply to former foster care youth who emancipated out of foster care prior to their 18th birthday.

Qualifying Former Foster Care Youth have been sent Proof of Medicaid Eligibility letters to their last known address from the state TRAILS data system. The letters include instructions for providers on billing procedures using the letters.

The Department encourages outreach workers to prompt Former Foster Care Youth to update their address with their county of residence to receive important information.

For more information about Former Foster Care Youth Medicaid Eligibility, please see the Department's <u>Frequently Asked Questions</u> on <u>Colorado.gov/HCPF/ACAResources</u>.

For more information, please contact: <u>Beverly.Hirsekorn@state.co.us</u>

12 Month Continuous Eligibility FAQs Available

The Department's twelve month continuous eligibility policy for Medicaid or Child Health Plan *Plus* (CHP+) children under the age of 19 became effective March 1, 2014. Continuous eligibility ensures children remain enrolled in either Medicaid or CHP+ for 12 months, regardless if their household experiences a change in income or size. For more information on continuous eligibility please see the Department's frequently asked questions here.

For more information, please contact: Ana. Bordallo @state.co.us.

Improve Health Outcomes

Adult Dental Benefit Update

Beginning April 1, 2014, the Department will implement a limited adult dental benefit. This limited adult dental benefit will allow Medicaid enrolled clients age 21 years and over to receive a number of basic adult dental preventive, diagnostic and minor restorative services (such as exams, x-rays, cleanings and fillings). Adult Medicaid clients may receive up to \$1,000 worth of the dental services per 12-month state fiscal year period (July 1 – June 30). The adult dental benefit is limited to the dental services that are currently offered to children and do not require a prior authorization request.

A more comprehensive adult dental benefit is scheduled to begin on July 1, 2014. At that time, more complex adult services (such as root canals, crowns, partial dentures, periodontal scaling and root planing and other procedures requiring prior authorization) will be available. More information on the dental benefits collaborative meeting series can be found here. Additional information on the comprehensive adult dental benefit will follow in the coming months' Provider Bulletins and be available <a href="here. Providers must be enrolled in Medicaid in order to receive reimbursement for services rendered. For enrollment information and forms please refer to the <a href="here enrollment page under provider services on the Department website. Updates and resources specific to Dental provider enrollment will added to the enrollment page in the coming months, please continue to check back for updates.

For more information, contact Dawn McGlasson.

Medicaid Dental Providers Wanted

The Department has developed a new Medicaid <u>Dental Provider Enrollment Webinar</u> to help dental providers better understand how Medicaid works, who it covers, the benefits it covers and the benefits of becoming a Medicaid dental provider. It also includes links to help providers with completing the <u>Provider Application</u>.

Several community partners have also launched their own initiatives to help enroll dental providers and have joined the Department in its efforts to increase dental provider participation in Medicaid. These programs include the <u>Colorado Dental Association's "Take 5"</u> campaign, as well as the ongoing efforts of the <u>Cavity Free at Three Program</u>.

Ready to apply to be a Medicaid dental provider? Click here to enroll.

For more information, contact <u>Dawn McGlasson</u>.

Contain Costs

Accountable Care Collaborative (ACC) Update

The ACC Program represents a committed effort to transform the Medicaid program into an integrated system of better care for all its members, and to lower costs for the State of Colorado.

Estimated enrollment in the ACC reached 478,000 as of March 7, 2014.

Medical Services Board

Public Rule Review Opportunities

Partners who are interested in a one-on-one discussion with Department staff about upcoming rules are invited to attend the Department's Public Rule Review Meeting. Information is available on the Public Rule Review Meetings web page. Reasonable accommodations for the meetings are provided upon request for persons with disabilities.

If you would like more information, or to be added to the Medical Services Board email distribution list, please contact <u>Judi Carey</u>.

Employment Opportunities

Applying for state government jobs is easy. Applications are electronic, you will receive updates, and you do not need to answer any written questions until it is determined that you meet the minimum qualifications. Check out the website for State of Colorado jobs including the Department of Health Care Policy and Financing jobs.

The Department offers a competitive benefits package that includes the Public Employees' Retirement Account (PERA), a 401K or 457 retirement plan, health and dental insurance options, 10 holidays, and accrual of paid sick and vacation time.

The Department is a tobacco-free campus.

Enrollment

In February 2014, there were 923,526 Coloradans enrolled in Medicaid and 57,406 Coloradans enrolled in CHP+.

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